

**KYVL ONLINE RESOURCES
CUSTOMER SATISFACTION SURVEY
FOR ELEMENTARY SCHOOL STUDENTS**

Help us provide you with the online information resources that you need. Please complete the following survey and submit it to us.

Please rate these resources based on how successful you are in finding the information that you need.

| Online Resource Name | Poor | Fair | OK | Good | Excellent | Do Not Use |
|---------------------------------------|------|------|----|------|-----------|------------|
| Searchasaurus Encyclopedia of Animals | | | | | | |
| Searchasaurus General Encyclopedia | | | | | | |
| Searchasaurus Middle Search Plus | | | | | | |
| Searchasaurus Primary Search | | | | | | |
| Searchasaurus Dictionary | | | | | | |
| Searchasaurus Pictures | | | | | | |
| Grolier New Book of Knowledge | | | | | | |
| Grolier Multimedia Encyclopedia | | | | | | |

Overall, how would you rate the KYVL online resources that you use?

- ☐ Poor
- ☐ Fair
- ☐ OK
- ☐ Good
- ☐ Excellent

Which of the following subject areas would you like to be better covered in the KYVL online resources?

- ☐ Art
- ☐ Computers & Technology
- ☐ Culture & Society
- ☐ Health & Fitness
- ☐ Literature
- ☐ Nature
- ☐ Politics & Government
- ☐ Science
- ☐ Sports
- ☐ U. S. History
- ☐ World History

What subject areas other than those listed above would you like to see as a part of the KYVL online resources? _____

Thank you for your help!

Return completed form to

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